



LOUISIANA FACT SHEET

EBT Benefit Programs:	SNAP Program TANF Cash Program
Responsible State Agency:	State of Louisiana Department of Social Services
Card Name:	Louisiana Purchase Card
Louisiana Card Number Begins with:	504476
Recipient Customer Service Number:	1-888-997-1117
Retailer Help Desk Number: (Transaction/Settlement/Equipment Issues)	1-866-880-5264
EBT-Only (State Provided) Equipment:	Call your third party processor
Integrated Equipment:	
Manual Voucher Authorization Number:	1-866-880-5264
Retailer General Information Number: (Contract Issues/Bank Changes/Vouchers or Supplies/General EBT Questions)	1-866-880-5264
Terminal Close-out Time:	Selected by merchant
Recipient Card Issuance Process:	By mail or over the counter in emergency situations. Printed name/authorized signature on back of all cards.
Number of PIN Tries Before "Locked":	Three (3)

For more information, please visit the ACS EBT Retailer Resource Site at www.ebt.acs-inc.com/retail

SNAP and Cash Benefit Issuance Schedule:

Food Stamp benefits are issued from the 1st through the 14th of each month based on the last digit of the recipient social security number. Elderly and disabled recipients issuance dates: 1st - 4th

SSN ending in:	0	1	2	3	4	5	6	7	8	9
Issuance date:	5th	6th	7th	8th	9th	10th	11th	12th	13th	14th

Cash Benefit Issuance Schedule:

Cash benefits are issued from the 1st through the 5th of each month based on the last digit of the recipient social security number:

SSN ending in:	1 or 6	2 or 7	3 or 8	4 or 9	5 or 0
Issuance date:	1st	2nd	3rd	4th	5th